
Thiensville Fire Department

2020 Q1 Report

To: Village Board

From: Chief Brian Reiels; Assistant Chief Michael Barrett; Deputy Chief Joel Duetsch

CC: Village Administrator Colleen Landisch-Hansen

Date: 05-01-20

2020 has certainly turned into a year no one could have predicted. The tax on our service, supplies and mental health have been nothing short of extraordinary. Department Leadership has taken extra measures, to ensure we are checking in with our team as well as ensuring that have all of the personal protective equipment (PPE) they need to do their job effectively and safely.

Chief Reiels and Assistant Chief Barrett would like to highlight the phenomenal job Deputy Chief Joel Duetsch has done during this crisis. He began action planning with the Village, County, and State as soon as information became available. He has been staying on top of the latest protocols from the CDC and State which seem as though they change weekly. Lastly, he has had accountability for ensuring the supplies we have for our members remain up to date and available to them. As much as we could not have dreamt about the impact this has had on the department and community, the job has been a lot easier with Chief Duetsch helping us all navigate the waters. And..... that is not the only major thing we accomplished this quarter.

While all of this was going on, the department also had to transition Margie Canham's role and embed different activities she used to perform into existing people's roles in the village and our department. We believe the transition has been effective and we are also identifying new procedures and processes we can incorporate to make everyone's job a little easier. We will learn more as the months go on, but with a payroll cycle behind us now (our most impactful process on the membership with Margie's retirement) we believe we executed without much of a hiccup. We would love to continue refining the processes and procedures via feedback from our village partners to make it even better as time goes on.

1st Quarter brought us 198 calls which is up slightly over last year. 187 versus 198 with the typical split between EMS and fire responses, mainly trending EMS as usual.

Should you have any questions please let us know!

Chief Reiels, Assistant Chief Barrett & Deputy Chief Duetsch

Incidents by Category Summary 2020 Q1

Basic Incident Type Code (FD1.21)	Basic Incident Type (FD1.21)	Count
Basic Incident Type Category (FD1.21): (None)		
		1
		Total: 1
Basic Incident Type Category (FD1.21): 1 - Fire		
111	Building fire	3
113	Cooking fire, confined to container	1
		Total: 4
Basic Incident Type Category (FD1.21): 3 - Rescue & Emergency Medical Service Incident		
300	Rescue, EMS incident, other	2
320	Emergency medical service, other	1
321	EMS call, excluding vehicle accident with injury	151
322	Motor vehicle accident with injuries	2
		Total: 156
Basic Incident Type Category (FD1.21): 5 - Service Call		
531	Smoke or odor removal	1
550	Public service assistance, other	1
571	Cover assignment, standby, moveup	4
		Total: 6
Basic Incident Type Category (FD1.21): 6 - Good Intent Call		
611	Dispatched and cancelled en route	28
		Total: 28
Basic Incident Type Category (FD1.21): 7 - False Alarm & False Call		
735	Alarm system sounded due to malfunction	1
743	Smoke detector activation, no fire - unintentional	1
746	Carbon monoxide detector activation, no CO	1
		Total: 3
		Total: 198

Report Criteria

Basic Incident Date Time: Is Between 1/1/2020 12:00 AM and 4/1/2020 12:00 AM

NFIRS Run Data Report - Hour of Day

Hour of Day	Number of Incidents
00:00:00 - 00:59:59	4
01:00:00 - 01:59:59	3
02:00:00 - 02:59:59	3
03:00:00 - 03:59:59	1
04:00:00 - 04:59:59	2
05:00:00 - 05:59:59	4
06:00:00 - 06:59:59	6
07:00:00 - 07:59:59	7
08:00:00 - 08:59:59	10
09:00:00 - 09:59:59	6
10:00:00 - 10:59:59	16
11:00:00 - 11:59:59	14
12:00:00 - 12:59:59	13
13:00:00 - 13:59:59	7
14:00:00 - 14:59:59	14
15:00:00 - 15:59:59	12
16:00:00 - 16:59:59	6
17:00:00 - 17:59:59	17
18:00:00 - 18:59:59	6
19:00:00 - 19:59:59	12
20:00:00 - 20:59:59	10
21:00:00 - 21:59:59	10
22:00:00 - 22:59:59	8
23:00:00 - 23:59:59	7
Total: 198	

NFIRS Run Data Report - Total Unit Responses

Basic Incident Year-Month Name (FD1.3)	Number of Incidents
Apparatus Resource Vehicle Call Sign: (None)	
2020-February	6
2020-March	3
	Total: 9
Apparatus Resource Vehicle Call Sign: 551	
2020-January	21
2020-March	24
	Total: 45
Apparatus Resource Vehicle Call Sign: 552	
2020-February	21
2020-March	1
	Total: 22
Apparatus Resource Vehicle Call Sign: 554	
2020-January	3
2020-February	4
2020-March	2
	Total: 9
Apparatus Resource Vehicle Call Sign: 555	
2020-January	40
2020-February	46
2020-March	41
	Total: 127
Apparatus Resource Vehicle Call Sign: 556	
2020-January	2
2020-February	1
2020-March	1
	Total: 4
Apparatus Resource Vehicle Call Sign: 561	
2020-January	1
2020-February	2
	Total: 3
Apparatus Resource Vehicle Call Sign: 562	
2020-January	1
2020-February	1
	Total: 2
Apparatus Resource Vehicle Call Sign: 563	
2020-February	2
2020-March	2
	Total: 4
Apparatus Resource Vehicle Call Sign: POV	
2020-January	2
2020-February	3
2020-March	2
	Total: 7
Apparatus Resource Vehicle Call Sign: Station 1	
2020-January	5
2020-February	6
2020-March	3
	Total: 14
	Total: 246