

## Village of Thiensville - Amy Langlois

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**From:** Ann Scherzinger <annscherzinger@yahoo.com>  
**Sent:** Tuesday, April 6, 2021 4:38 PM  
**To:** Village of Thiensville - Amy Langlois  
**Subject:** Sewer bill - 12409 N Crane Bay Court  
**Attachments:** Q4 \$88.41.pdf

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

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Hello

I am writing regarding a 4th quarter sewer for my new home. My condo is located in Mequon. No one disclosed there would be a sewer bill coming from Thiensville. I've lived, and owned property, in Mequon since 1989. I would never have thought of that possibility.

When I received a bill from Thiensville, I thought it was an error. This was supported by the fact that I received a bill from Mequon (attached) for water and sewer. By the time I learned we being charged by Thiensville for sewer here, the bill was late. I promptly paid it. The bill arrived during the busy holiday season and I set it aside.

I am writing to request the late fee be waived. I have paid the \$159.73 balance (it's coming from Chase and will arrive before the due date.

Thank you  
Ann



**City of Mequon Utilities**  
 11333 N. Cedarburg Rd.  
 Mequon, WI 53092  
 (262) 236-2947

Account Number: **801331**  
 Please write your Account Number on your check  
 and enclose this portion of bill with your payment.

Service Address	Bill Number	Account #	Customer #	Current Billing Due Date	Amount Due
12409 N CRANE BAY CT	336006	801331	8816	<b>02/04/2021</b>	<b>\$124.40</b>

SCHERZINGER, ANN K  
 12409 N CRANE BAY CT  
 MEQUON, WI 53092



FOLD HERE \*\*\* Detach and return the portion above with your payment \*\*\* FOLD HERE



**City of Mequon Utilities**  
 11333 N. Cedarburg Rd.  
 Mequon, WI 53092  
 (262) 236-2947

**UTILITY BILL**  
**Customer Copy**  
 Keep this portion for your records

Customer Name	Service Address
SCHERZINGER, ANN K	12409 N CRANE BAY CT

Bill Number	Bill Date	Billing Period	Account Number	Customer Number	Current Billing Due Date
336006	01/08/2021	10/01/2020 - 12/31/2020	801331	8816	<b>02/04/2021</b>

Description	Meter Number	Previous Read Date	Current Read Date	Previous Meter Reading	Current Meter Reading	Read Code	Usage (Gallons)	Charge
ATER VOLUME RESIDENTIAL	50571128	10/01/2020	12/29/2020	0	532	A	5320	27.50
ATER PUBLIC FIRE FEE								29.95
ATER SERVICE CHARGE - RESIDENTIAL								30.96
SEWER VOLUME - RESIDENTIAL								35.99

	<b>READ CODE:</b> A = Actual E = Estimate	Previous Balance .00 Penalty/Interest <b>\$ .00</b> Adjustments .00 Less Payments 0.00 Total Current Billing 124.40 Total Amount Due <b>\$124.40</b>
	THE UTILITY ONLY COLLECTED 8 OF 10 COLIFORM BACTERIA SAMPLES IN MAY OF 2020. CORRECTIVE ACTIONS HAVE BEEN TAKEN TO REDUCE THIS POSSIBILITY IN THE FUTURE.	